

Key findings of the survey: ICC Response to Russian war of aggression against Ukraine

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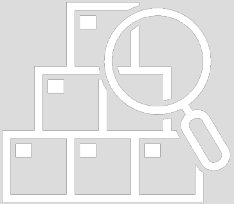
DG GROW, European Commission



Survey - Scope and objectives



A **consultation survey** was launched with cities to identify major city challenges, needs and measures to support refugees' integration and mitigate the impact to the local economy and society as a result of Russia's war of aggression on Ukraine



Desk research conducted to:

- Mapping of city organizations' initiatives (Eurocities, Global Compact Network Ukraine, International Chamber of Commerce, etc.)
- Mapping of private sector initiatives e.g. EU Ukrainian Telecom Operators, Airbnb, Amazon, UA Talents)



The **objective is to support the cities affected**, through collecting intelligence on good examples, identifying potential gaps for policy actions and peer learning among cities

Survey - Key Findings

Challenges and needs

- Unsurprisingly, most cities brought up the issues of housing for refugees, the need for reskilling/upskilling opportunities, increasing energy prices and the need to improve energy efficiency
- Cities underlined the need for addressing supply chain shortages as well as legal and administrative support

Supply Chain Shortages and impacts on local businesses

- Further increase in energy prices and the wide-ranging amount products and raw materials which increasingly puts pressure on all types of European businesses
- However, those local businesses who rely on agricultural product for business are feeling it hardest

Upskilling and Reskilling

- Ukraine is recognized for its skilled work force; Many of those arriving do not need to be upskilled / reskilled
- Countries and cities are matchmaking them with employers

Economic Integration of Entrepreneurs

- Approximately 90% of the Ukrainian refugees are females and children. As a result, Ukrainian females have become the sole income of their households and some of these women are turning to entrepreneurship
- Need additional supports, including on local language training, navigating bureaucracies, targeted skills development and marketing programs, childcare services, funding, networking, and coordinating mechanisms

Cities' initiatives

- Most city initiatives target the initial needs of the refugees upon arrival
- However, many cities are also supporting them in longer term through integration measures, providing up and reskilling courses and by matchmaking them with local SMEs so they can start working.
- Few cities have referred to the use of advanced technologies in doing so.